



**VEUVE CLICQUOT JOURNEY COMPETITION  
MONDAY 16 MARCH – THURSDAY 30 APRIL 2020**

**TERMS & CONDITIONS**

**SCHEDULE**

<b>Promoter:</b>	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
<b>Entrants (who can enter?):</b>	Patrons aged eighteen (18) years or over who are Victorian residents and not prohibited from the Promoter's premises for any reason ( <b>Entrants</b> ).
<b>Participating Venue(s):</b>	The following venues located at the Promoter: <ol style="list-style-type: none"><li>1. Atrium Bar</li><li>2. Groove Live Bar and Terrace</li><li>3. Lumia</li><li>4. Nobu</li><li>5. Bistro Guillaume</li><li>6. Silks</li><li>7. Conservatory</li><li>8. Mr Hive Kitchen and Bar</li><li>9. Koko</li></ol>
<b>Competition Period:</b>	The Competition will commence at 5.00pm on Monday 16 March 2020 and will conclude at 11.59pm Thursday 30 April 2020.
<b>Entry Mechanic:</b>	<ol style="list-style-type: none"><li>1. Entrants must purchase two (2) flutes or one (1) bottle of Veuve Clicquot Champagne (to share) at any participating venue (<b>Eligible Purchase</b>).</li><li>2. Entrants will then receive at least one (1) entry card per Eligible Purchase. Entrants will receive entry cards in accordance with the following:<ol style="list-style-type: none"><li>a. One (1) entry card per two (2) flutes of Veuve Clicquot Champagne; or</li><li>b. Three (3) entry cards per one (1) bottle (to share) of Veuve Clicquot Champagne.</li></ol></li><li>3. Entrants must then go to <a href="http://crownveuvejourney.com.au">http://crownveuvejourney.com.au</a> and enter the unique code printed on their entry card and their details.</li></ol> <p>By completing the above steps, Entrants will be eligible for Instant Win Prizes and the Major Prize draw. Entrants will be instantly notified as to whether or not they have won an Instant Win prize.</p> <p>There will be a total of four thousand (4,000) entry cards made available to Entrants. Entry cards are available while stocks last during the Competition Period. The Competition will conclude once all entry cards have been exhausted or when all prizes have been won and all winners notified.</p>



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<b>Maximum Entries per Entrant:</b>	Entrants are limited to a maximum of three (3) entry cards per day. No other method of entry will be accepted.
<b>Prize Draw(s):</b>	<p><b>1. Instant Win Prize Draw:</b></p> <ul style="list-style-type: none"><li>a. Operated by Immediate Pty Ltd ABN 29 083 217 681, 191 Ferrars Street, Southbank VIC 3006.</li><li>b. Instant Win Prize winning time slots will be randomly allocated during the Competition Period. The first valid entry received at or after each winning time slot will “instantly win” the Instant Win Prize allocated to that particular winning time slot (<b>Winning Time Slot</b>).</li><li>c. If there is no valid and eligible entry received at or after a Winning Time Slot, then:</li><li>d. The Winning Time Slot will lapse;</li><li>e. There will be no Instant Win Prize winner for that Winning Time Slot; and</li><li>f. The Instant Win Prize allocated to that Winning Time Slot will be reallocated to the next Winning Time Slot together with a further Instant Win Prize for that Winning Time Slot.</li><li>g. If there is no valid and eligible entry received at or after the final Winning Time Slot, the Instant Win Prize allocated to the last valid entry received before the final Winning Time Slot.</li><li>h. Time of entry is the time that the entry is received by the database</li></ul> <p><b>2. Major Prize Draw:</b></p> <p>The Prize Draw will take place at 3.00pm on Friday 1 May 2020 in the Crown Marketing Offices at the Promoter, where one (1) valid entry will be randomly drawn from the entire pool of entries collected during the promotion period. The first entry drawn will be declared the Major Prize Draw winner of the Competition and win the Major prize.</p>
<b>Prize Pools:</b>	<p><b>1. Instant Win Prizes:</b></p> <ul style="list-style-type: none"><li>a. One Hundred (100) Veuve Clicquot Sunglasses (valued at \$430 in total)</li><li>b. Twelve (12) Veuve Clicquot Umbrellas (valued at \$576 in total)</li><li>c. Four (4) Veuve Clicquot Weekend Bag (valued at \$800 in total)</li><li>d. Fifty (50) x Veuve Clicquot Hand Fans (valued at \$205 in total)</li></ul> <p><b>2. Major Prize:</b></p> <p>The Major Prize Draw winner will win a trip for two (2) people (the winner and a guest) to Reims, France, valued at \$8,000, which includes the following;</p> <ul style="list-style-type: none"><li>a) Return Airfares from the nearest Australian capital city to Paris, France in economy class (Subject to availability)</li><li>b) Transfer from Paris Airport to Paris Hotel</li><li>c) Three (3) nights Paris accommodation with breakfast (4 stars)</li></ul>



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	<ul style="list-style-type: none"> <li>d) Train from Paris to Reims in 1st class</li> <li>e) Two (2) nights Reims accommodation with breakfast (4 stars)</li> <li>f) Veuve Clicquot Experience in Reims</li> <li>g) Train from Reims to Paris City in 1st class</li> <li>h) Transfer from Paris Station to Airport</li> </ul>
<b>Total Prize Pool:</b>	<p><b>Instant Prizes total = \$2,011</b>  <b>Major Prize total = \$8,000</b>  <b>Total Prize Pool = \$10,011</b></p>
<b>How must drawn Entrants claim their prize? Are there any re-draws?</b>	<p><b>1. Instant Prizes:</b>  Entrants are not required to be present at the time of the Instant Win Prize Draws in order to claim a prize. Prizes can be claimed by presenting their entry card and winning confirmation email between the hours of 2:00pm and 11:00pm Monday – Sunday at the Atrium Bar, ground floor at the Promoter.  In the event that a winner has not claimed their prize by 3.00pm on 8 May 2020, that prize will be deemed forfeited.</p> <p><b>2. Major Prize:</b>  Patrons are not required to be present at the time of the Prize Draw. In the event that a winner has not claimed their prize or the Promoter has been unable to contact a winner by 3.00pm on 8 May 2020 a re-draw will be conducted at 3.15pm on the same day in the Crown Marketing Offices. If a re-draw winner has not claimed their prize by 10.00am on Friday 15 May 2020, that prize will be deemed forfeited. Third party terms and conditions may apply when redeeming the major prize.</p>
<b>How are winners notified?</b>	<p>In writing via email and telephone.</p> <p>Details of winners of prizes valued over \$1,000 will be published on the Promoter’s website <a href="http://www.crownmelbourne.com.au">http://www.crownmelbourne.com.au</a> on 3 May 2020 2020 for twenty-eight (28) days.  In the case of a redraw, details of winners of Prizes valued over \$1,000 will be published on the Promoter’s website (<a href="http://www.crownmelbourne.com.au">www.crownmelbourne.com.au</a>) on Friday 15 May 2020 for twenty-eight (28) days.</p>
<b>Additional terms and conditions for Prizes:</b>	<p>Please note for the major prize draw:</p> <ul style="list-style-type: none"> <li>1. The trip is valued for a period of twelve (12) months from the date of the initial draw.</li> <li>2. Both the winner and their guest must be aged eighteen (18) years or over to redeem all elements of the prize package. <ul style="list-style-type: none"> <li>a) The winner and their guest must depart from and return to the same departure point and travel together. The prize is a single event holiday and cannot be separated into different holiday vacations.</li> </ul> </li> </ul>



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	<p>b) The winner and their guest must travel together on the same flights and stay at the same accommodation. No compensation or alternative travel plans will be arranged should the prize winner and/or their guest miss their booked flights or fail to meet any check in requirements for any reason. Any additional costs will be the responsibility and expense of the winner and their guest.</p> <p>c) Any other ancillary costs which may be payable as a result of taking a prize, including (but not limited to) meals, beverages, tours, tips, transfers and any other extra costs not described in the prizes above in the Schedule are not included and are the sole responsibility of the winner(s) (including any guest(s)).</p> <p>3. Where the Major Prize winner (and/or their guest) is not able to redeem any prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter's or the Prize Provider's reasonable control, then the Major Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.</p> <p>4. Travel insurance is not compulsory; however, the Promoter strongly recommends that the winner obtains travel insurance in relation to accepting their prize. If the winner (including their guest) chooses not to obtain travel insurance, they acknowledge that they release Crown from any liability whatsoever in connection with accepting the prize package in doing so.</p> <p>5. The winner and their guest are responsible for ensuring that they have valid passports, and any requisite visas, vaccinations and travel documentation. The winner and their travel companion must have at least six (6) months validity on their passport at the time of departure.</p> <p>6. Prize is subject to the standard terms and conditions of individual prize and service providers.</p> <p>7. A credit card imprint may be required from the winner at check-in to the hotel for all incidental charges.</p>
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**GENERAL**

1. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.
2. Prizes are non-negotiable, not transferable and non-cash Prizes are not redeemable for cash, or any other goods or services.
3. In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside Crown's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
4. If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will instead award the winner a similar Prize of equivalent value (as determined by the Promoter).



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5. Third party and/or ancillary terms and conditions (such as those of individual Prize providers) may apply in relation to the receipt of a Prize.
6. Where an Entrant is not able to redeem any prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the Prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
7. The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
8. The Promoter will handle Entrants' personal information in accordance with the *Privacy Act 1988* (Cth) and Crown's privacy policy, which is available at <https://www.crownmelbourne.com.au/general/privacy-policy>. Entrants' personal information obtained in relation to this Competition is for the sole use of identifying winners of the Competition and will not be disclosed to any other organisations, unless such disclosure is required by law.
9. Subject to law, the Promoter (including its employees, agents and contractors) has no liability to any person for injury (including death), loss or damage whatsoever howsoever arising in connection with this Competition including the awarding, condition, use or misuse of the prizes. This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the prize winners in the ordinary course of the Promoter's business.
10. The Promoter may cancel or modify the Competition but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified). The Promoter will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, the Promoter may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
11. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.
12. This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
13. Employees of the Crown Group of Companies, including the Promoter, Crown Resorts, Crown Perth, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to participate in this Competition.
14. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
15. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered.
16. The Promoter practises the responsible service of gaming and the responsible service of alcohol. Entry and continued participation in this Competition is subject to the Participating Venue's liquor serving policy. Crown adheres to the Victorian Commission for Gambling and Liquor Regulation Responsible Liquor Advertising & Promotions guidelines: <https://www.vcglr.vic.gov.au/resources/education-and-training/responsible-alcohol-advertising-and-promotion>.